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Serial No. 09/664,329  
Art Unit No. 2642

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*Anne Vachon Dougherty 2/27/04*  
Signature & Date

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

<u>In Re Application of</u>	:	February 27, 2004
<u>R. E. Chapman, Jr., et al</u>	:	Group Art No.: 2642
<u>Serial No. 09/664,329</u>	:	Examiner: Benny Q. Tieu
<u>Filed: September 18, 2000</u>	:	IBM Corporation
Title: BUSINESS METHOD FOR		Anne Vachon Dougherty
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AMENDMENT

Commissioner for Patents  
Sir:

In response to the Office Action dated January 27, 2003  
for the above-identified patent application, Applicants  
submit the following:

Amendments to the Claims as reflected in the Listing of  
Claims which begins on page 2.

Remarks/Arguments which begin on page 6.

YOR920000628

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Date: February 27, 2004

No. of Sheets (including cover): 12

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Subject: Patent Application  
Docket No: YOR920000628  
Serial No: 09/664,329

Comments: Amendment attached

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